

10.2.2024 Hurricane Helene Communication

NEW UPDATES/CHANGES SINCE 10.1.2024

- All communications sent are now available on the WPPOA website, on the home page. Please view previous communications there - <https://wppoa.com/plantation-news/>
- The Chukker Creek Gate is now open to exiting traffic only as power has been restored. The entry lane gate arm sustained damages and we are actively working to assess those. No barcode entry until further notice. We do not currently have a timeline for the repair but are on a priority list with our vendor. Once it is operational again, a communication will be sent.
- Trash pick-up is scheduled as normal pick-up today. Garbage and recycle will be co-mingled, they will not pick up separately. Given the conditions, pick-up will be a slower process than usual. If you do not get pick up today, please leave your receptacles out. They will be back.
- We have no confirmation on debris pick up at this time. We will update as we have more information.
- C&R is overwhelmed with phone calls and prioritizing individual home needs. We highly recommend calling multiple vendors to get on a schedule. A list of local vendors is available on the website or for pick-up at the POA office.
- We still have property owners without power and internet. We do not have any timelines. We recommend following your power providers for information. Please do not call the POA office as that ties up our resources.

CLEAN-UP UPDATE

- WPPOA Maintenance continues to assess priority areas on Common Areas. If you have sent an email for an area for us to assess, we have received it and are tracking the status. Please do not send duplicate emails.
- Cold Creek continues to clear debris out of roadways.
- We have been asked by our insurance company to leave as much debris as possible, other than what is dangerous, until our assessor can be onsite. We do not have a timeline for the assessment.
- PLEASE PUT YOUR DEBRIS IN YOUR YARD. NOT IN THE ROAD. Debris in the roadway is a major safety hazard.
- If you have placed in the road, please move it into your yard at the curb ASAP. ONGOING!
- PLEASE DO NOT MOVE YOUR DEBRIS TO COMMON AREAS OR ANY OF THE GOLF COURSES. This will not expedite pick-up. These are private properties.

Please share this communication with your neighbors. Phone and internet service remains unreliable and we are hoping the community can help us to get these communications out.